

TASC

Technical Assistance and Service Center

TASC 90 Highlights

Date: *November 20, 2002*
Topic: *Program Evaluation
Recruitment and Retention in Small Rural Hospitals*
Facilitator: *Terry Hill, TASC*
Guests: *Rochelle Schultz Spinarski
Fred Moskol/Jan Hurst*

Opening Comments – Terry Hill & Forrest Calico

Topics of importance mentioned at the beginning of the call included:

- The “Flex Program Hour” has been renamed “TASC 90” to accommodate 30 additional minutes for our growing agenda and valuable information.
- TASC will be developing an orientation manual to familiarize new Flex Coordinators with the program, encourage them to use TASC as a resource, and answer some frequently asked questions.
- The annual Flex Conference is scheduled to be included in the “Super Conference” August 17-23, 2003, in Washington D.C.
- The Tracking Project discussed that evaluations should be directive and comprehensive for consistent data to help the Federal Government evaluate the effectiveness of the programs.

Rochelle Schultz Spinarski, Past Minnesota Flex Coordinator– Program Evaluation Toolkit

About half of the states are presently engaging in program evaluation processes, many of which are specifically evaluating Critical Access Hospitals (CAHs). It is important to evaluate CAHs as one portion of the Flex Program along with the other areas to create a successful program. Toolkits are created as a foundation and will likely need to be modified to accommodate each state’s specific needs.

This toolkit includes basic information on the Flex Program along with general evaluation information including what an evaluation is, why it’s needed, and how to get started. Samples are included with each section for practical application purposes.

Fred Moskol/Jan Hurst – Recruitment and Retention

This manual, in cooperation with the Three R Net, has taken a lead in outlining techniques to assist in successful recruiting and retention of small rural hospital employees. A primary topic of discussion was about finding the right “fit” related to the job and community when looking for an employee to help retain them in the future. A hard copy and an online version of the manual will be accessible to all states. States interested in sessions to assist in training should contact Fred Moskol. Work together with TASC and the Three R Net for assistance in creating a successful program.

For information on available evaluation toolkits, please contact TASC at 218-720-0700 or tasc@ruralresource.com

Next conference call: Wednesday, January 22, 2003, at 3:00 p.m. EST.