

## Rural Health Network Development Technical Assistance Program (TAP)

TASC has successfully provided Flex grantees with information and resources for just over four years. Based on this model other technical assistance (TA) centers are being created to assist HRSA grantees from various programs. One of these TA centers is the Rural Health Network Development Technical Assistance Program or TAP. TAP is run by Georgia State University's Health Policy Center, and under contract with ORHP, provides tools, resources and individualized assistance to Rural Network Development grantees.

One interesting facet of the program is that each Rural Health Network Development grantee is assigned a con-

sultant or program staff person, called a team leader, with their own individualized, unique information and resources.

A website is also an important part of the TAP program. Maintained by the Rural Health Resource Center, the TAP website provides instant access to tools, resources, funding and program information and grants management.

The TAP program is a resource available to the federally funded network grantees in your state. For more information contact:

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[lindsey@gsu.edu](mailto:lindsey@gsu.edu)

<http://networkassist.ruralhealth.hrsa.gov>

### SAVE the DATES: TASC 90 Educational Calls:

**February 11, 2004**

**May 12, 2004**

**July 14, 2004**

2:00 - 3:30 p.m. CST

12:00 - 1:30 p.m. PCT

1:00 - 2:30 p.m. MT

3:00 - 4:30 EST

### Flex Orientation Program

**December 10-11, 2003**

For new Flex staff

Contact TASC for more information

### Available Materials

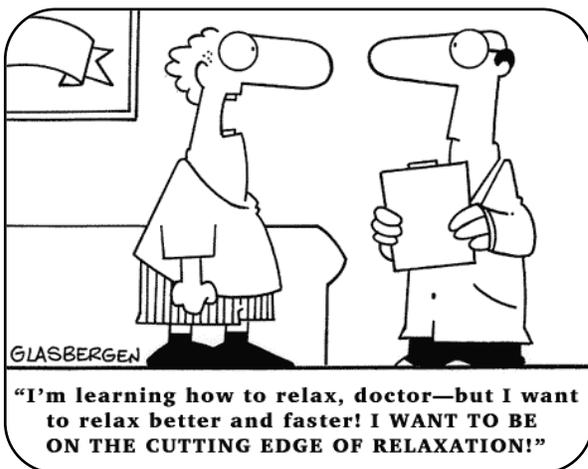
*Year Three Tracking Team Reports*  
Contact TASC

*"New Board Development/Governance Tool"* from Barbara Dallas of the Illinois Hospital Association  
Contact Barbara at [BDallas@ihastaff.org](mailto:BDallas@ihastaff.org)

*"Be a Nurse."* Interactive CD-ROM with information on workforce issues from Carol Ormay, Kentucky  
Contact TASC

Copies of *Rural Hospitals: New Millennium and New Challenges* from the University of Minnesota  
Contact TASC

**Stay tuned for important dates...**



### Annual Flex Meeting

The Annual Flex Meeting will be **June 15-17, 2004**, at the Palmer House Hilton, in Chicago, Illinois. The main theme of the event will be "Taking the Flex Program into the Future" with topics on leadership, building capacity/sustainability, workforce, and quality and performance improvement. Registration information will be coming by early March, 2004. If you have ideas for session topics or speakers, contact Tami or Heather with TASC.

### Spotlight on FLEX Success



Judy McWilliams, QI Coordinator at Fallon Medical Complex in Baker, MT motivated her fellow employees to keep on track with their departmental strategic plans by awarding a free trip to Fairmont Hot Springs, a popular Montana resort, to attend the CAH QI Showcase sponsored by the Montana FLEX Program.

All departments at Fallon Medical Complex who were on target with their strategic plan goals and reporting requirements

were eligible to participate in the drawing. The lucky winner's name was then pulled out of a hat.

In addition to the grand prize drawing, Judy published the 12-bed CAH's departmental success stories in a facility newsletter that was distributed to all employees. The motivational newsletter also addressed such subjects as goal setting, changes in facility training programs, and a look into the future.